

Gentle

WiredScore Occupier Report

Certification
WiredScore

Expiration date
May 1, 2026

Building size
5745 m²

Building address
**Gentle, Barckhausstraße 12–16,
Frankfurt am Main, 60325, Germany**



Gentle is a WiredScore Silver building

Being a WiredScore Silver building means that Gentle has been designed with the connectivity needs of occupiers in mind. Fiber connectivity is available nearby which allows occupiers to access high-speed internet. Robust infrastructure will ensure connectivity is protected and secure.



WiredScore
SILVER

1 of 38 WiredScore buildings in Frankfurt am Main

The experience at Gentle

This section showcases the exceptional experience offered at Gentle compared to a regular building and highlights the unique features and advantages that set it apart.

An overview of the experience at Gentle

| Category | Your experience at Gentle | Regular building experience |
|--|--|---|
|  Mobile and Internet | Enjoy excellent connectivity throughout the building, powered by high-quality fiber infrastructure. | Expect frustrating interruptions and dead zones as you move throughout the building due to patchy digital connectivity. |
|  Set-up | Setting up internet access is effortless for you with multiple high-speed internet providers to choose from, giving you the flexibility to select the provider that best meets your needs, ensuring you can get online quickly and without hassle. | Experience a tedious and slow process to setup your internet connection. |
|  Future-ready | To ensure that your needs are met both now and in the future, the building is equipped with spare capacity in the telecommunications room. This ensures the building can accommodate new and emerging technologies, providing you with the flexibility and adaptability you require. | Risk future problems arising from an internet connection and mobile connectivity that can't keep up with your growing needs. |
|  Resiliency | You can rely on consistent connectivity as the building features a secure riser and telecommunications room, minimizing the risk of internet outages. | Experience frequent productivity loss and general frustration resulting from your vulnerable, and poorly secured internet infrastructure. |

Connected building highlights at Gentle



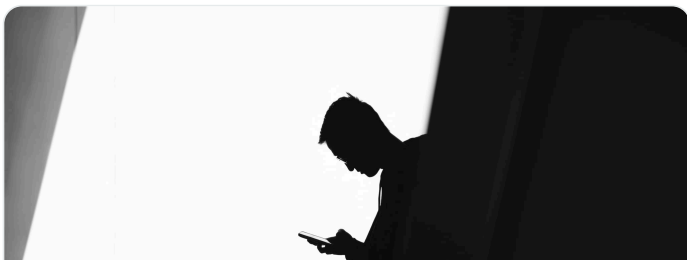
Set-up

- Diverse points of entry means your connection is robust.
- Install times are minimised with ISP connection points present across the floors of the building.
- Secure access to risers on each floor prevents unauthorized access and accelerates the installation of connectivity services.
- Protected routing enabled by a top-to-bottom riser expedites the installation process.
- Capacity in risers enables fast installations of new connectivity services.



Future-ready

- New internet service providers can be installed quickly with available space in the telecommunications room.
- Signed ISP agreements are available to streamline new connections.
- Standardized ISP agreements are available to streamline new connections.
- A dedicated fiber backbone eases telecommunications installations.



Resiliency

- Physically diverse routes for your internet connection on different sides of the building means your connectivity is robust.
- Your connection is safeguarded as the telecommunications rooms are protected by secure access controls.
- An audit of the telecommunications installation verifies best practices are followed.
- Enjoy reliable connectivity thanks to diverse riser routing throughout the building.

The technology at Gentle

This section provides detailed information about the building's technology, offering a comprehensive understanding of its connectivity features. It serves as a valuable resource for conducting technical due diligence.

Connected building features at Gentle

SET-UP

- Diverse points of entry
- Fully-distributed fiber
- Secured riser access on each floor
- Riser with full access
- Capacity available throughout risers
- Horizontal pathways to each floor
- Protected cable pathways

FUTURE-READY

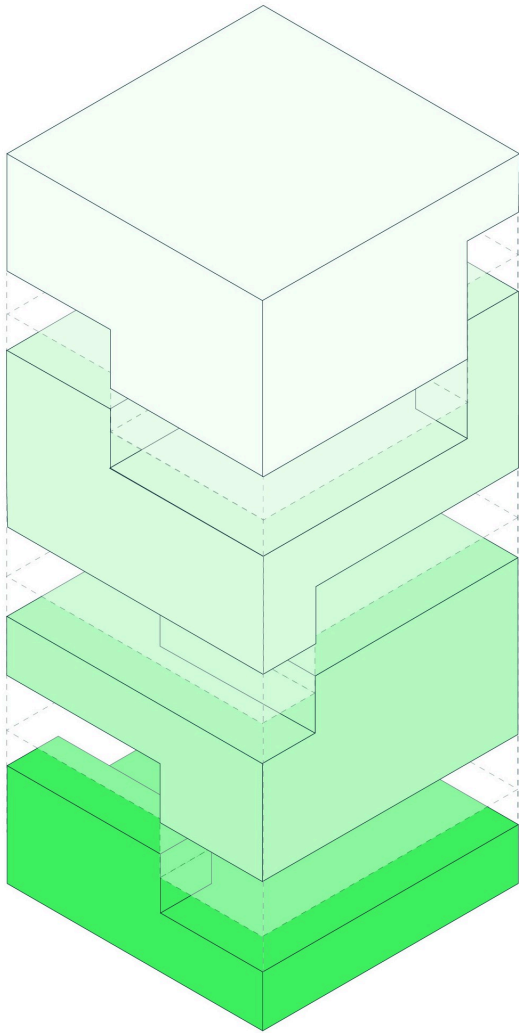
- Spare space to accommodate new services
- Pre-signed access agreements
- Standardized access agreement
- Central fiber backbone

RESILIENCY

- Diverse points of entry on different sides of the building
- Secured space for service provider equipment
- Well-maintained telecommunications systems
- Multiple risers

Connected building technology

When it comes to the connected building technology stack, we envision a range of infrastructure and connectivity services within and beyond the building that collaborate harmoniously to provide occupants with dependable internet and mobile connectivity services now and into the future.



A connected building technology stack

- **Rooftop:** Rooftop refers to the space on the roof that can be used for the installation of additional network equipment.
- **Mobile:** Mobile infrastructure enables devices to connect to mobile networks within the building.
- **Wi-Fi:** Wi-Fi infrastructure allows devices to connect to a local area network (LAN) and access the internet wirelessly.
- **Distribution:** Distribution refers to the process of delivering network signals or data to multiple devices or locations within a network infrastructure.
- **Risers:** Riser refers to a vertical conduit that allows cables or wires to be routed between different floors or levels of a building.
- **Telecommunications Room:** A dedicated space within a building or facility where telecommunications equipment, network infrastructure, and related connections are housed.
- **Points of entry:** Point of Entry (PoE) refers to how and where fiber and copper cabling enters the building to provide access to the internet.
- **ISP:** Provision of Internet Service Providers (ISPs) into the building that provides access to the internet.

Gentle technology stack

| | | | |
|-------------------------|--|--|--------------------------|
| Rooftop | Rooftop connectivity-ready | | |
| Distribution | Fully-distributed fiber Central fiber backbone | Horizontal pathways to each floor | Protected cable pathways |
| Risers | Secure access on each floor Vertical route capacity | Full access | Multiple risers |
| Telecommunications Room | Dedicated and secure with access control | Spare capacity | Audited installation |
| Points of entry | Diverse points of entry | Diverse Points of Entry on different sides of the building | |
| ISP | Signed ISP agreements | Standardized ISP agreement | |

What are the Internet service providers (ISP) within the building?

| Name of provider | Provider type | Intake | Location | Riser | Full distribution |
|------------------|-----------------|--------|--|-------|-------------------|
| Colt | Fiber - Primary | POE 2 | 1. Basement - Technical Room ("Technik") | - | Yes |
| 1&1 Versatel | Fiber - Primary | POE 2 | 1. Basement - Technical Room ("Technik") | - | Yes |
| Deutsche Telekom | Fiber - Primary | POE 1 | 1. Basement - Technical Room ("Technik") | - | Yes |

About WiredScore

This section offers an overview of WiredScore and introduces the concept of connected buildings. It provides introductory education about the certification and its significance in the industry, highlighting the benefits of having a certified connected building.

What is a connected building?

“A connected building is one that implements connectivity services and infrastructure to deliver best-in-class connectivity experiences to occupiers, enabling the modern workplace.”

There are four primary outcomes that a connected building delivers on:



Mobile and Internet

Outstanding connectivity is in place to deliver the very best user experience to occupiers across the building.



Set-up

Getting online is a seamless experience for occupiers with the risk of delays mitigated and a streamlined set-up experience.



Future-ready

The building can accommodate new and emerging technologies to meet the requirements of occupiers well into the future.



Resiliency

The building is resilient against outages, accidental damages, cyber attack or the impact of climate change.

What does each WiredScore certification level mean?



WiredScore
CERTIFIED

Specific measures have been taken to ensure the strength of connectivity of a building, including reducing the risk of connectivity loss and interruption. The building is designed to support occupiers' connectivity needs with confidence.



WiredScore
SILVER

A building has been designed with the connectivity needs of occupiers in mind. Fiber connectivity is available in the road nearby which allows occupiers to access high-speed internet. Infrastructure will ensure connectivity is protected and secure.



WiredScore
GOLD

A building has been designed to provide occupiers with access to multiple high-quality internet service providers and a variety of cabling types including fiber. Ample wireless connectivity and backup power resources have also been put in place. The infrastructure measures in place ensure connectivity sources will be protected, diverse, and prepared for the connectivity needs of future occupiers.



WiredScore
PLATINUM

A building has been designed as best in class across all features of connectivity that matter most to occupiers: number and quality of internet service providers located in the street nearby and committed to coming into the building; diversity and resiliency of telecommunications and power infrastructure; wireless network infrastructure; ease of installation and capacity to readily support new telecommunications services. The building can support occupiers with the most stringent technology requirements.

What is WiredScore?

WiredScore certification is the global standard for digital connectivity, recognizing and promoting best-in-class digitally connected buildings across the globe. Being certified by WiredScore demonstrates the building has gone through rigorous 3rd party verification.

4000+

certified buildings

8m+

people in WiredScore
certified buildings

800m+

certified square feet

160+

cities across the globe